JS 44 (Rev 06/17)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the

purpose of initiating the civil do	ocket sheet (SEE INSTRUCT	TIONS ON NEXT PAGE OF	F THIS FO	RM)			
I. (a) PLAINTIFFS				DEFENDANTS			
Gigi Southwood (b) County of Residence of First Listed Plaintiff (EXCEPT IN U.S. PLAINTIFF CASES)				Ridgecrest Operating, LP d/b/a Symphony Manor of Feasterville; Milestone Management PA-Feasterville, LLC;			
					of First Listed Defendant	Chester County	
				(IN U.S. PLAINTIFF CASES ONLY) NOTE IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED			
(c) Attorneys (Firm Name, A	Address and Telephone Number)		Attorneys (If Known)			
Preeya Bansal, Esq., M			nnedy				
Blvd., Ste. 2000, Philad			-				
II. BASIS OF JURISDI	CTION (Place an "X" in ().	ne Box Only)		TIZENSHIP OF PR (For Diversity Cases Only)	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintif j and One Box for Defendant)	
1 1 U.S Government	x3 Federal Question			PT		PTF DEF	
Plantiff	(U.S. Government)	Not a Party)	Citiz	en of This State	I Incorporated or Printed of Business In T		
2 U S Government Defendant	' 4 Diversity (Indicate Citizenshi	ip of Parties in Item [II]	Cıtız	en of Another State	2 2 Incorporated and Pri of Business In A		
				en or Subject of a reign Country		, 6 . 6	
IV. NATURE OF SUIT	(Place an "X" in One Box On		1 16	ORFEITURE/PENALTY	Click here for Nature of BANKRUPTCY	of Suit Code Descriptions OTHER STATUTES	
7 110 Insurance	PERSONAL INJURY	PERSONAL INJUR		5 Drug Related Seizure	422 Appeal 28 USC 158	3 375 False Claims Act	
1 120 Marine 1 130 Miller Act	310 Aurplane 315 Aurplane Product	J 365 Personal Injury - Product Liability	n 69	of Property 21 USC 881 00 Other	423 Withdrawal 28 USC 157	376 Qui Tam (31 USC 3729(a))	
1 140 Negotiable Instrument	Liability	3 367 Health Care/				3 400 State Reapportionment	
3 150 Recovery of Overpayment & Enforcement of Judgment	320 Assault, Libel & Slander	Pharmaceutical Personal Injury			J 820 Copyrights	3 410 Antitrust 3 430 Banks and Banking	
1 151 Medicare Act	330 Federal Employers'	Product Liability	.		J 830 Patent	3 450 Commerce	
7 152 Recovery of Defaulted Student Loans	Liability 340 Marine	3 368 Asbestos Personal Injury Product	١		7 835 Patent - Abbreviated New Drug Application	3 460 Deportation 3 470 Racketeer Influenced and	
(Excludes Veterans)	345 Marine Product	Liability		11808	3 840 Trademark	Corrupt Organizations	
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3 160 Stockholders' Suits	355 Motor Vehicle	371 Truth in Lending		Act	J 862 Black Lung (923)	7 850 Securities/Commodities/	
190 Other Contract 195 Contract Product Liability	Product Liability 360 Other Personal	I 380 Other Personal Property Damage	13.42	OLabor/Management Relations	' 863 DIWC/DIWW (405(g)) J 864 SSID Title XVI	Exchange 3 890 Other Statutory Actions	
196 Franchise	Injury	385 Property Damage	3 7	40 Railway Labor Act	' 865 RSI (405(g))	3 891 Agricultural Acts	
	362 Personal Injury - Medical Malpractice	Product Liability	. 75	I Family and Medical Leave Act		3 893 Environmental Matters 3 895 Freedom of Information	
. REAL PROPERTY	* CIVIL RIGHTS	PRISONER PETITION	NS 3 79	00 Other Labor Litigation	FEDERAL TAX SUITS	Act	
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3 240 Torts to Land	3 443 Housing/	Sentence			26 USC 7609	Agency Decision	
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VI. CAUSE OF ACTIO	Brief description of ca		k hours				
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION		EMAND \$	CHECK YES only JURY DEMAND	if demanded in complaint 'Yes' 'No	
VIII. RELATED CASI	E(S) (See instructions)	JUDGE			_DOCKET NUMBER		
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Reset



IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

management cases.)	Preeya Bansal, Esquire Attorney-at-law 215-525-0210	one of the other tracks. Plaintiff Attorney for pbansal@phillyemploymentlawyer.com			
management cases.) (f) Standard Managemen 6/12/2019	Preeya Bansal, Esquire	Plaintiff			
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(d) Asbestos - Cases invegexposure to asbestos.	olving claims for personal injury of	or property damage from (
(c) Arbitration - Cases re	equired to be designated for arbitra	ation under Local Civil Rule 53.2. (
(b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.					
(a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.					
SELECT ONE OF THE	FOLLOWING CASE MANAG	SEMENT TRACKS:			
plaintiff shall complete a filing the complaint and so side of this form.) In the designation, that defendant the plaintiff and all other	Case Management Track Designaterve a copy on all defendants. (See see event that a defendant does not shall, with its first appearance,	Reduction Plan of this court, counsel ation Form in all civil cases at the time a § 1:03 of the plan set forth on the reverse agree with the plaintiff regarding so submit to the clerk of court and serve the Resignation Form specifying the tracked.			
ecrest Operating, LP d/b/a	Symphony Manor :	110.			
tone Management PA-Fea	: esterville LLC &	19 2569			
v.					

Case 2:19-cv-02569-NIQA Document 1 Filed 06/13/19 Page 3 of 13
UNITED STATES DISTRICT COURT

UNITED STATES DISTRICT OF PENNSYLVANIA

Page 3 of 13

19-CV-2569

	ment 1 Filed 06/13/19 Page 3 of 13				
	S DISTRICT COURT STRICT OF PENNSYLVANIA $9-0-256$				
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	of the case for the purpose of assignment to the appropriate calendar) Street, Philadelphia, PA 19111				
Address of Flament.					
Address of Defendant: 201 NE Park Plaza Drive, Sie. 2015, vanco	ouver, VA 98684; 2 West Baltimore Avenue, Ste. 350, Media, PA 19063				
Place of Accident, Incident or Transaction: 2 West Ba	altimore Avenue, Ste. 350, Media, PA 19063				
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RELATED CASE, IF ANY:					
Case Number: Judge:	Date Terminated:				
Civil cases are deemed related when Yes is answered to any of the following	ng questions:				
Is this case related to property included in an earlier numbered suit per previously terminated action in this court?	ending or within one year Yes No				
Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court?					
3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action of this court?					
4 Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights Yes No No					
this court except as noted above.	d to any case now pending or within one year previously terminated action in				
	Law / Pro Se Plaintiff Attorney I D # (if applicable)				
	Law / Pro Se Plaintiff Attorney I D # (if applicable) B. Diversity Jurisdiction Cases:				
Attorney-at-L	Law / Pro Se Plaintiff Attorney I D # (if applicable)				
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MURPHY LAW GROUP, LLC

DEDICATED TO PROTECTING EMPLOYEE RIGHTS

ATTORNEYS

MICHAEL MURPHY**
MICHAEL C GROH***
BENJAMIN SALVINA**
PREEYA BANSAL**
EDMUND C CELIESIUS*
RACHEL R STEVENS**

- *(Admitted in PA)
- **(Admitted in PA & N7)
- ***(Admitted in PA, NJ, & NY)

June 13, 2019

Via Hand-Delivery

Clerk of Court United States District Court Eastern District of Pennsylvania U.S. Courthouse 601 Market Street, Room 2609 Philadelphia, PA 19106-1797

Re: Gigi Southwood v. Milestone Management PA- Feasterville, LLC and Ridgecrest Operating, LP d/b/a Symphony Manor of Feasterville

Dear Sir/Madam:

Enclosed, for filing with respect to the above-referenced matter, please find an original and two copies of the Plaintiff's Civil Action Complaint, a Civil Cover Sheet, and a check made payable to Clerk, United States District Court, in the amount of \$400.00. Please time stamp the extra copy of the Complaint and return to me in the self-addressed envelope I have enclosed. A PDF copy of the Complaint has been saved on the enclosed disc.

If you have any questions, please do not hesitate to contact me. Thank you for your assistance.

Very truly yours,

Pringa Barrell Preeya Bansal, Esq.

PB/cl

Enclosures

cc: Gigi Southwood (via electronic mail)



Eight Penn Ctr., Ste. 2000 1628 John F Kennedy Blvd. Philadelphia, PA 19103 T· 267.273.1054 F 215.525.0210 murphy@phillyemploymentlawyer.com www.phillyemploymentlawyer.com

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

GIGI SOUTHWOOD 1354 Wells Street Philadelphia, PA 19111	: CIVIL NO
Plaintiff,	: JURY TRIAL DEMANDED
v.	:
MILESTONE MANAGEMENT PA-FEASTERVILLE, LLC 201 NE Park Plaza Drive, Suite 105 Vancouver, VA 98684	: : : :
and	: :
RIDGECREST OPERATING, LP d/b/a SYMPHONY MANOR OF FEASTERVILLE 2 West Baltimore Avenue, Suite 350 Media, PA 19063	
Defendants.	: :

COMPLAINT - CIVIL ACTION

Plaintiff, Gigi Southwood ("Plaintiff"), by and through her undersigned attorney, for her Complaint against Defendants, Milestone Management PA-Feasterville, LLC and Ridgecrest Operating, LP d/b/a Symphony Manor of Feasterville ("Defendants"), alleges as follows:

INTRODUCTION

1. Plaintiff brings this Complaint contending that Defendants have improperly failed to pay her overtime compensation for all hours worked over forty (40) in a workweek, pursuant to the requirements of the Fair Labor Standards Act ("FLSA"), 29 U.S.C. § 201, et seq., and the Pennsylvania Minimum Wage Act ("PMWA"), 43 P.S. § 333, et seq.

PARTIES

- 2. Plaintiff Gigi Southwood is a citizen of the United States and Pennsylvania, and currently maintains a residence at 1354 Wells Street, Philadelphia, PA 19111.
- 3. Upon information and belief, Defendant Milestone Management PA-Feasterville, LLC is a limited liability corporation organized and existing under the laws of the Commonwealth of Pennsylvania with a registered business address of 201 NE Park Plaza Drive, Suite 105, Vancouver, VA 98684.
- 4. Upon information and belief, Defendant Ridgecrest Operating, LP d/b/a
 Symphony Manor of Feasterville, is a limited partnership organized and existing under the laws
 of the Commonwealth of Pennsylvania with a principal place of business located at 2 West
 Baltimore Avenue, Suite 350, Media, PA 19063.
 - 5. Defendants are "private employers" and covered by the FLSA.
- 6. Upon information and belief, Defendant Milestone Management PA-Feasterville, LLC and Defendant Ridgecrest Operating, LP d/b/a Symphony Manor of Feasterville are joint, single, and/or integrated employers with regard to their employees.
- 7. Plaintiff was employed by Defendants during all relevant times hereto and, as such, is an employee entitled to the FLSA's protections. <u>See</u> 29 U.S.C. § 203(e).
- 8. At all times relevant hereto, Defendants acted or failed to act through its agents, servants, and/or employees thereto existing, each of whom acted at all times relevant thereto in the course and scope of their employment with and for Defendants.

JURISDICTION AND VENUE

- 9. This court has jurisdiction over this action pursuant to 29 U.S.C. § 216(b), which provides, in relevant part, that suit under the FLSA "may be maintained against any employer . . . in any Federal or State court of competent jurisdiction." See 29 U.S.C. § 216(b).
- This Court also has federal question jurisdiction over this action pursuant to 28
 U.S.C. § 1331.
- 11. This Court has supplemental jurisdiction over Plaintiff's state law claims because those claims arise out of the same nucleus of operative fact as her FLSA claims.
- 12. The venue in this district is proper pursuant to 28 U.S.C. § 1391(b), as the Defendants reside in this judicial district, doing business therein, and the unlawful practices of which Plaintiff is complaining were committed in the Commonwealth of Pennsylvania.

FACTUAL ALLEGATIONS

- 13. Paragraphs 1 through 12 are hereby incorporated by reference as though the same were fully set forth at length herein.
- 14. Plaintiff first began her employment with Defendants on or about November 17,2011 in the position of Medical Technician.
 - 15. In or around 2016, Plaintiff was promoted to Lead Medical Technician.
- 16. At all times material hereto, Plaintiff worked out of Defendants' office in Feasterville, Pennsylvania.
- 17. Throughout her employment, Plaintiff performed her job well, receiving positive feedback and no justifiable discipline.

- 18. As a Lead Medical Technician, Plaintiff took on a number of different responsibilities. Plaintiff was required to wake up patients, count their narcotics, get them their drinks and snacks, give them medication, and take out the trash.
- 19. Additionally, Plaintiff was also the scheduler for the Memory Care Department and the Assisted Living Department's caregivers, nurses and med techs.
- 20. Furthermore, Plaintiff would frequently be asked to work other shifts outside of her schedule, including overnight shifts from 11:00 pm to 7:00 am.
- 21. By way of background, Plaintiff was routinely scheduled for twelve (12) hour shifts, five (5) days a week, with a total of sixty (60) hours worked for each work week.
- 22. For example, the week of September 15, 2017 through September 21, 2017, Plaintiff worked approximately sixty (60) hours, but was not fully compensated for all hours worked.
- 23. As a result thereof, in or around January 2018, Plaintiff made a complaint to Defendants' Executive Director, Gail Peay ("Ms. Peay"), about not being compensated for all hours worked.
 - 24. Plaintiff was told by Ms. Peay, "your hours are being taken, but it's not by me."
- 25. Upon information and belief, Defendant failed to accurately track and maintain records of the hours worked by Plaintiff.
- 26. Plaintiff was paid on an hourly basis, and, as such, does not qualify for the exemptions for executive, administrative, or professional employees under the FLSA/PMWA.
- 27. Plaintiff does not perform work directly related to Defendants' management or general business operations, no does she exercise discretion or independent judgment regarding matters of significance to Defendants.

- 28. Plaintiff did not have the authority to hire, fire or discipline other employees of Defendants, nor does she make recommendations with respect to employee status changes to which Defendants gives substantial weight.
- 29. Accordingly, Plaintiff does not qualify for the exemption for executive employees under the FLSA/PMWA.
- 30. Accordingly, Plaintiff is not exempt from overtime compensation pursuant to the exemption for administrative employees under the FLSA/PMWA.
- 31. Finally, there are not other exemptions under the FLSA and/or PMWA which could arguably be applicable to Plaintiff or Class Plaintiffs.
- 32. Plaintiff was within the meaning of the FLSA and PMWA, a non-exempt employee of Defendants and therefore entitled to compensation for all hours works, including overtime compensation for all hours worked over forty (40) in a workweek.
- 33. As a result of Defendants' aforesaid illegal actions, Plaintiff has suffered damages.

COUNT I FAIR LABOR STANDARDS ACT 29 U.S.C § 211, et seq.

FAILURE TO PAY FOR ALL HOURS WORKED AND TO ACCURATELY TRACK AND MAINTAIN RECORDS OF THE HOURS

- 34. Paragraphs 1 through 34 are hereby incorporated by reference as though the same were fully set forth at length herein.
- 35. Pursuant to Section 206(b) of the FLSA, all employees must be compensated for every hour worked in a workweek.

- 36. Moreover, Section 207(a)(1) of the FLSA states that employees must be paid overtime, equal to 1.5 times the employee's regular rate of pay, for all hours worked in excess of forty (40) hours per week.
- 37. Furthermore, pursuant to Section 211(c), an employer must accurately track and maintain records of the hours that their employees work; however, Defendants failed to do so.
 - 38. Moreover, Plaintiff was not compensated for all hours worked each workweek.
- 39. The foregoing actions of Defendants and the policies and practices of Defendants violate the FLSA.
- 40. Defendants' actions were willful, not in good faith and in reckless disregard of clearly applicable FLSA provisions.
- 41. Defendants are liable to Plaintiff for actual damages, liquidated damages, and other equitable relief, pursuant to 29 U.S.C. § 216(b), as well as reasonable attorney's fees, costs, and expenses.

WHEREFORE, as a result of the unlawful conduct of the Defendants, Plaintiff respectfully requests that this Court enter judgment in her favor and against Defendants and grant the maximum relief allowed by law, including, but not limited to:

- A. Adjudicating and declaring that Defendants violated the FLSA by failing to pay compensation and/or overtime pay to Plaintiff for all compensable hours worked, some of which were in excess of forty (40) hours per week;
- B. Awarding Plaintiff back pay wages and/or overtime wages in an amount consistent with the FLSA;
 - C. Awarding Plaintiff liquidated damages in accordance with the FLSA;

- D. Awarding Plaintiff reasonable attorney's fees and all costs of this action, to be paid by Defendants, in accordance with the FLSA;
- E. Awarding pre- and post-judgment interest and court costs as further allowed by law;
 - F. Such other and further relief as is just and equitable under the circumstances.

COUNT II PENNSYLVANIA MINIMUM WAGE ACT OF 1968 43 P.S. § 333, et seq. FAILURE TO PAY FOR ALL HOURS WORKED AND TO ACCURATELY TRACK AND MAINTAIN RECORDS OF THE HOURS

- 42. Paragraphs 1 through 42 are hereby incorporated by reference as though the same were fully set forth at length herein.
- 43. The Pennsylvania Minimum Wage Act provides that employers must pay certain accurately track and maintain records of the hours worked. See 43 P.S. § 333.108.
- 44. By its actions alleged above, Defendants have violated the provisions of the Pennsylvania Minimum Wage Act of 1968 by failing to accurately track and maintain records of the hours Plaintiff worked.
- 45. Accordingly, Defendant failed to pay employees for every compensable hour Plaintiff worked each work week.
- 46. As a result of Defendants' unlawful acts, Plaintiff has been deprived of straight time and overtime compensation in amounts to be determined at trial, and is entitled to recovery of such amounts, together with interest, costs and attorney's fees pursuant to the Pennsylvania Minimum Wage Act of 1968, 43 P.S. § 333.113.

WHEREFORE, as a result of the unlawful conduct of the Defendants, Plaintiff respectfully requests that this Court enter judgment in her favor and against Defendants and grant the maximum relief allowed by law, including, but not limited to:

- A. An award to Plaintiff for the amount of unpaid compensation for all hours work to which she is entitled, including interest thereon, and penalties subject to proof;
- B. An award to Plaintiff of reasonable attorney's fees and costs pursuant to the Pennsylvania Minimum Wage Act; and
- C. An award to Plaintiff for any other damages available to her under applicable Pennsylvania law, and all such other relief as this Court may deem proper.

JURY DEMAND

Plaintiff hereby demands a trial by jury as to all issues so triable.

Respectfully submitted,

MURPHY LAW GROUP, LLC

By:

Preeya Bansal, Esq.

Eight Penn Center, Suite 2000

1628 John F. Kennedy Blvd.

Philadelphia, PA 19103

TEL: 267-273-1054 FAX: 215-525-0210

pbansal@phillyemploymentlawyer.com

Attorneys for Plaintiff

Dated: 6/12/2019

DEMAND TO PRESERVE EVIDENCE

The Defendant is hereby demanded to preserve all physical and electronic information pertaining in any way to Plaintiff's employment, to her potential claims and her claims to damages, to any defenses to same, including, but not limited to electronic data storage, employment files, files, memos, job descriptions, text messages, e-mails, spreadsheets, images, cache memory, payroll records, paystubs, time records, timesheets, and any other information and/or data which may be relevant to any claim or defense in this litigation.